

30/03/2017

351-361 Regency Road, Prospect 5082

Phone: (08) 7123 2901

Email: Support@nuskope.com.au

We are making some changes to our complaint handling policy. The changes will mean that we can receive, process and resolve complaints in a quicker manner to help you get the most from your NuSkope service.

Where to find out more about our updated policy:

You can read our updated complaint handling policy on our website.

<https://www.nuskope.com.au/complaints-handling-policy>

Which customers does this change effect?

This change effects all NuSkope customers.

When will this change occur?

This change will take effect from the 10th of April 2017

Reason for this change:

We have made these changes to reduce the amount of time it takes to resolve complaints.

What do you need to do?

No action needs to be taken.

Kind Regards,

Rabih Rachid
Managing Director